



China Train Booking App

Station Guide

Guilin Railway Station 桂林站 / 39, Zhongshan Nan Road, Xiangshan District, Guilin 桂林市象山区中山南路 39 号 (86-773-2164842)

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● General Information

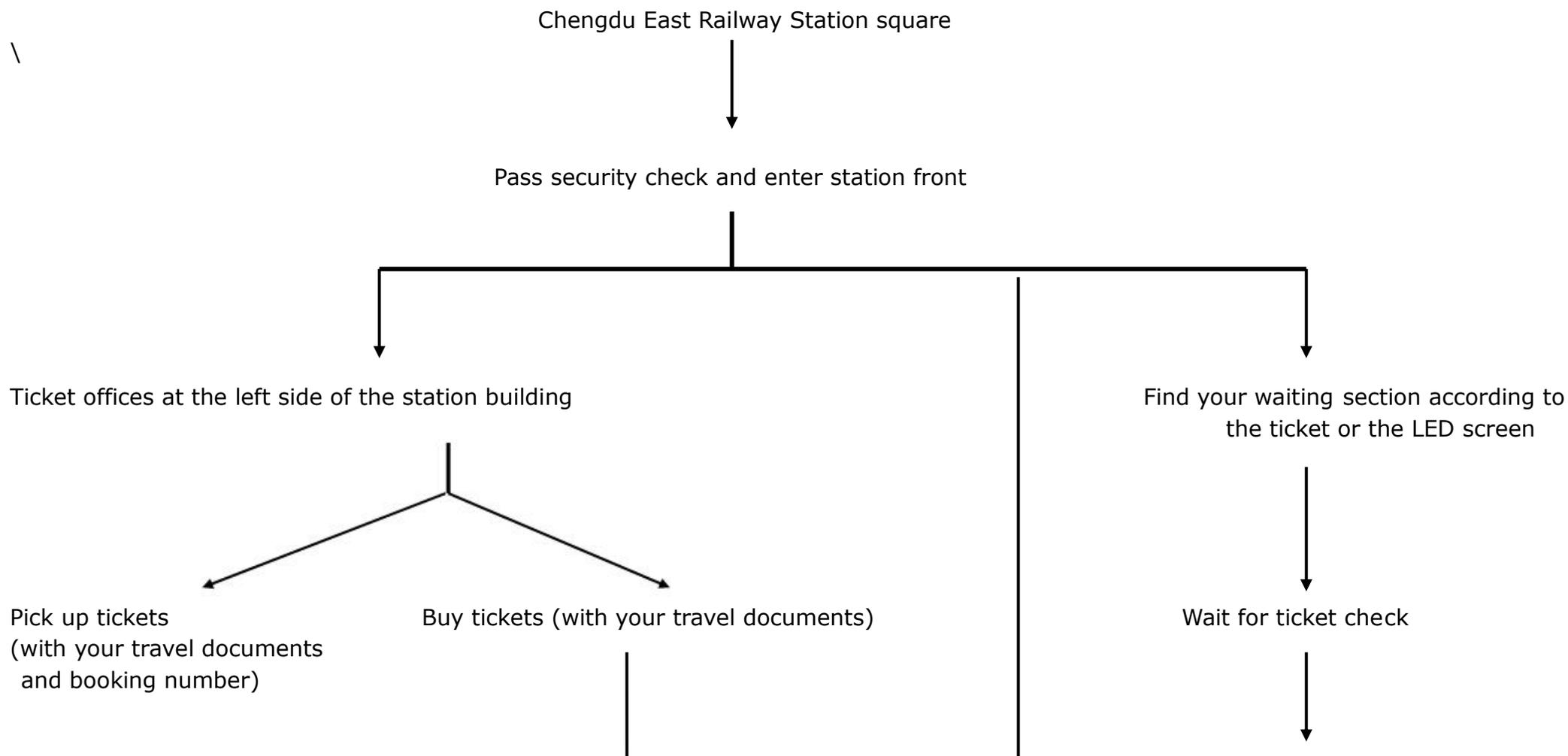
There are two railway stations in Guilin: Guilin Railway Station (also called Guilin South Railway Station) and Guilin North Railway Station. Among the two, Guilin Railway Station is larger and is more used by travelers.

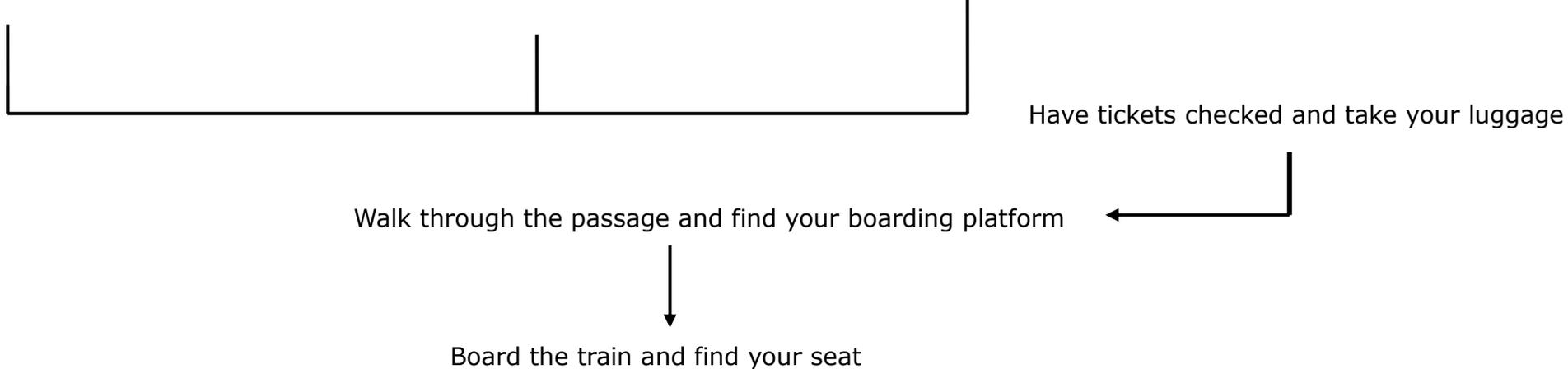
Guilin Railway Station was built in 1938 and expanded in 2005, after which its capacity has been largely increased. Currently, it can host up to

15,000 passengers. Guilin Railway Station is conveniently located in the city center, at the main street of Guilin (zhongshan Road). Around the station, there are plenty of budget hotels. The best hotel close to the Railway Station is Guilin Osmanthus Hotel, which is a three-star hotel. The station is a two-story building. Right in the middle is the main entrance with several barriers for ID checking. Ticket office is at the left side the station building and the exit gate is at the right side. Lobby of the ground floor has two waiting rooms, one of which is a fee-extra business lounge. On the second floor, you will find two big waiting rooms, each of which has over 8 ticket check barriers that link to the platforms for boarding. **If your train departs from this station, we suggest you be here at least 2 hours ahead of the departure time.**

● Board the Train / Leave the Station

Boarding progress at Guilin Railway Station:





Leaving Guilin Railway Station:

After the train pulls off, follow the crowd to the exit and walk through the tunnel. The tunnel, will get you out of the station and you can connect land transportation, e.g. bus and taxi.

● Transportation

Address 39, Zhongshan Nan Road, Xiangshan District, Guilin 桂林市象山区中山南路 39 号 (86-773- 2164842)

Bus

1. To/from Guilin Railway Station (桂林站): 3, 4, 5, 9, 10, 11, 16, 19, 22, 25-B, 88, 91, 99, 100
2. To/from Guilin Liangjiang International Airport (桂林两江国际机场): take Bus No.16 to the Aviation Hotel (民航大厦) and take Airport Shuttle Bus

Taxi

Show this to the driver: 请带我到桂林火车站，谢谢！ (Please take me to Guilin Railway Station, thank you!)

Taxi fee: starting price 7RMB/2km, toll range 1.6RMB for 1km.

To other railway stations

To Guilin North Railway Station (桂林北站)

Guilin North Railway Station is located in Diecai District. To get there, you can take Bus No.99 or 100 to Guilin North Railway Station (桂林北站). The whole journey will take about 50 minutes.

● Station Details

Train Routes

There are trains from Guilin Railway Station to the major cities in China which includes Beijing, Shanghai, Xi'an, Guangzhou, Nanjing and Hangzhou. There aren't direct trains to the areas further north Beijing such as Northeast China (Heilongjiang, Changchun and Jilin provinces). Likewise, direct train to Northwest China (except for Xi'an) is not available. Travelers who want to travel to these regions need to change trains in either Beijing or Zhengzhou.

D-trains: to Guiyang, Nanning, Liuzhou, Guangzhou, Hezhou, Fangchenggang and Beihai

G-trains: to Shenzhen, Liuzhou, Changsha, Zhengzhou, Shijiazhuang, Shanghai, Nanning, Hangzhou, Jinan and Beijing.

K-trains: to Liuzhou, Nanning, Shenzhen, Changsha, Nanchang, Kunming, Chengdu, Zhengzhou, Hefei, Beijing, Zhanjiang, Shanghai, Ningbo, Hangzhou, Qingdao, Fuzhou and Changchun.

T-trains: to Shanghai, Nanning and Kunming

Z-trains: to Beijing and Nanning

Numbered-trains: to Hezhou, Maoming and Pingxiang.

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Security Check

Before you enter the station building, you will have an X-ray screen run over your body, while ID card or passport will be checked. Afterwards, your luggage will be screened on a machine and your tickets and ID will be checked again.

Things that are not allowed to take in: firearms (guns, knives, ammunition of any caliber in any quantity etc), explosives (including fireworks and pyrotechnics) and imitation explosives or devices, items containing incapacitating gases, liquids or other substances (including CS gas sprays), inflammable substances except in minimal quantities (eg. lighters), butane gas, any items that are prohibited or limited by the government, live animals and insects and anything that can do harm to other passengers and public hygiene. Luggage that exceeds the limitation of the regulation shall not be brought onto train either.

Baggage Allowance

The maximum carry-on baggage allowance for each adult passenger is 20 kg and 10 kg for each child. The total length of each item can not exceed 160 cm. The above limitation is not applicable to wheelchair, which can be brought onto the train for free. Baggage space is limited and must be stored in your car so it is advised to travel lightly.

Ticket Offices

Ticket office is at the left side of the station building, with over 15 counters selling tickets of trains that pass or depart Guilin. And trains of other origins can be sold, too. The working hours is from 7:00AM to 11:00PM daily, with some counters at break during noon time. Automatic ticketing machines are at the southwest corner and at the entrance of CRH, but only available for Chinese-ID-card holders.

You can pick up, change or cancel train tickets at any counter. Tickets of trains that do not depart from Guilin can also be cancelled or endorsed at this station with a certain amount of cost depending on the day of action.

Numbers of the counters for ticket cancellation and endorse can be changed. Use the following sentences to find the right place:

1. 请问去哪个窗口退票?

(Which counter can I cancel my tickets, please?)

2. 请问去哪个窗口改签?

(Which counter can I endorse my tickets, please?)

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Ticket Checking

At the exit to each platform of the waiting room, there will be both manual ticket check and automatic ticket check machines. You don't have to show your travel documents until you get on the train. The checking stops 5 minutes before the departure time. Make sure you are in the line and don't miss it.

Waiting Hall

On the ground floor, there will be a common waiting room and a fee-extra business waiting room. Another two waiting rooms on the second floor. You should follow your tickets or the big LED screen to find your own waiting section.

Luggage Services

At the right side of the entrance on the ground floor, there is a Luggage Carrier Service (行李包裹承运处). If you carry luggage that is beyond 20kg, you should have your luggage carried to your destination at this counter.

For luggage deposit, you can either use the auto locker in the waiting hall or luggage deposit shops at the entrance.

The station crew in red caps can carry your luggage onto the train at a starting price of 10RMB/piece.

● Useful Sentences

**Show the sentence you'd like to ask to the station crew if you need help*

1. Online booking and pick up tickets:

请问网络订票的取票窗口在哪里？

(Where is the pick-up counter for tickets booked online, please?)

2. Cancel tickets:

请问在哪个窗口办理退票？

(Where can I cancel my tickets, please?)

3. Endorse tickets:

请问在哪个窗口办理改签？

(Where can I endorse my tickets, please?)

4. Find bathroom:

请问洗手间在哪里？

(Where is the bathroom, please?)

5. Find restaurant:

请问这附近有餐厅吗？

(Where is the nearest restaurant, please?)

6. (Show your tickets at the same time) Find platform:

请问我应该在哪个站台进站？

(Would you please tell me where my platform is?)