



# China Train Booking App

# Station Guide

**Chengdu East Railway Station 成都东站 / Qingyijiang Road, Chenghua District, Chengdu 成都市成华区青衣江路**  
**(86-028-86307748)**

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## ● General Information

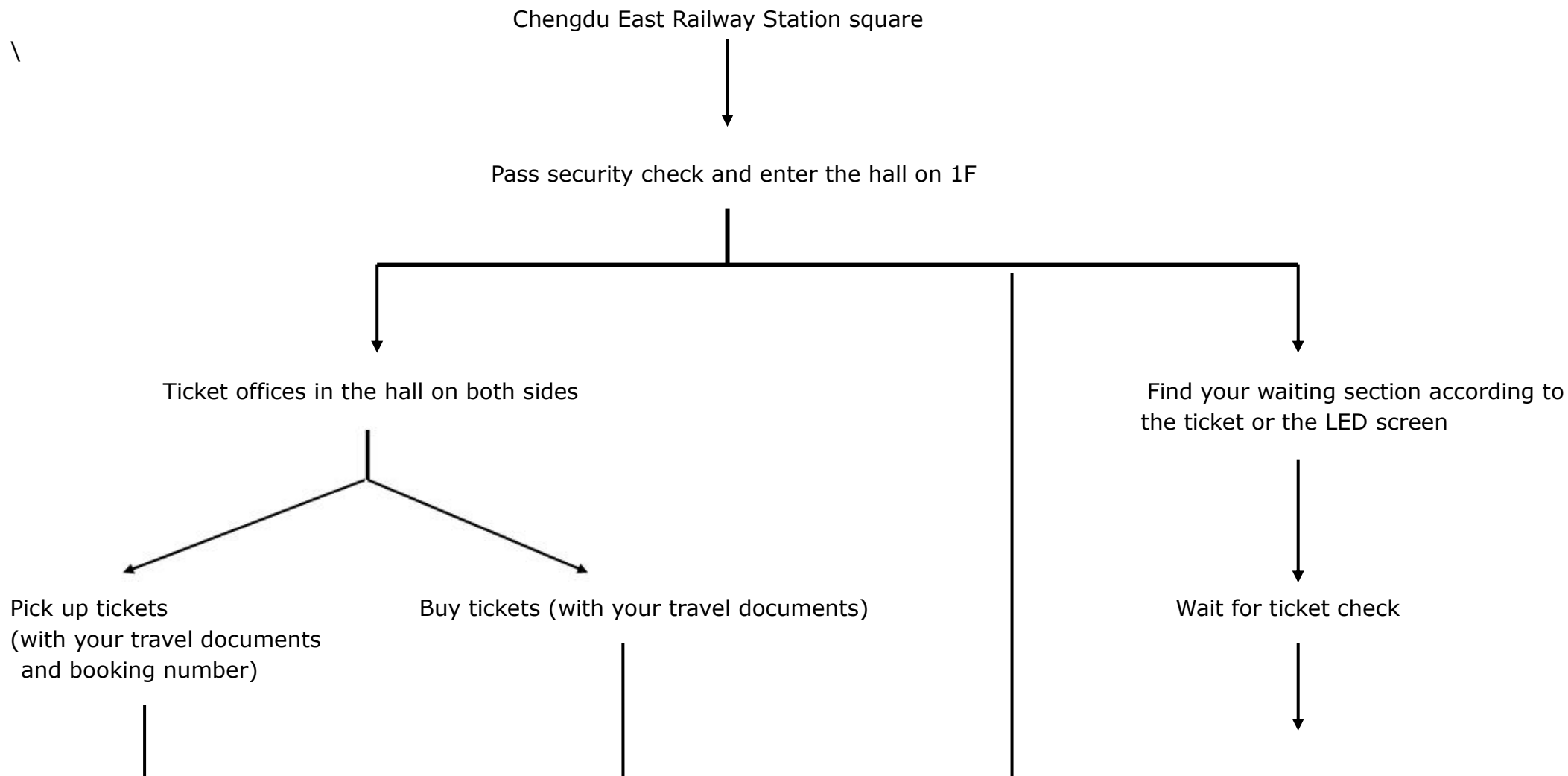
Construction of the station began in 2008 and it was put into use after May 8<sup>th</sup> in 2011. Chengdu East Railway Station (成都东站) is one of the biggest and most important transportation hubs in southwest China. The whole station consists of two squares, East Square and West Square, and a station building of 5 levels. Station building, 14 platforms and 26 rail canals take up a land of 108,000m<sup>2</sup>. Inside the station building, there are, from top down, waiting level on 3F, platform level on 2F, departure level on 1F and two levels underground.

Chengdu East Railway Station operates trains bounding southeast China and inside Sichuan Province, with a few railways heading north. Seeing that the station is far away from downtown Chengdu, **we strongly suggest you get to the station at least 2 hours ahead of your departure time.**

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## ● Board the Train / Leave the Station

### Boarding progress at Chengdu East Railway Station:





Have tickets checked and take your luggage

Walk through the passage and find your boarding platform



Board the train and find your seat

**Leaving Chengdu East Railway Station:**

Every platform has its own exit and passengers shall get out through the exit to the underground arrival level. To catch a metro, you can find the metro entrance on -2F. When you get onto the ground floor, you can take a bus or taxi.

**Bus**

- 1. To/from Chengdu East Railway Station (成都东站): 2, 4, 38, 40, 91, 101, 146, 147, 817
- 2. To/from Chengdu Shuangliu International Airport (成都双流国际机场): 317
- 3. To/from Chengdu Chadianzi Bus Station (成都茶店子客运站): 4

**Subway**

Metro Line 1: Tianfu Square Station (天府广场站) → change to Metro Line 2 → Chengdu East Railway Station (成都东站)  
Metro Line 2: straight to Chengdu East Railway Station (成都东站)

**Taxi**

Show this to the driver: 请带我到成都东站，谢谢！ (Please take me to Chengdu East Railway Station, thank you!)

Taxi fee: starting price 8RMB/2km, toll range 1.9MB for 1km.

## To other railway stations

### To Chengdu Railway Station (成都站)

Chengdu Railway Station lies in the Jinniu District. You can take Metro Line 2 (towards Xipu) from Chengdu East Railway Station, and change to Line 1 at Tianfu Square (天府广场) and then to Chengdu Railway Station. It is a 50-minute journey.

### To Chengdu South Railway Station (成都南站)

Chengdu South Railway Station is located in Wuhou District. To get there, you can take Metro Line 2 (towards Xipu), and change to Line 1 at Tianfu Square (天府广场) and then to Chengdu South Railway Station. It is a 50-minute journey.

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## ● Station Details

### Train Routes

Chengdu East Railway Station operates trains bounding southeast China and inside Sichuan Province, with a few railways heading north. High speed rails run between Chengdu and several cities in Sichuan Province, including some inter-city trains to Mianyang, Jiangyou and Emeishan. Non-high-speed trains are mostly long distance, bounding to Wuchang in Hubei, Beijing, Changsha in Hunan, Nanning and Guilin in Guangxi, Nanchang in Jiangxi and etc. Chengdu East Railway Station is also the terminus for Shanghai-Chengdu Railway and Guangzhou-Chengdu Railway (K-trains). There's no train to or from Lhasa at this station.

C-trains: Mianyang, Jiangyou, Emeishan and Leshan

D-trains: Nanchong, Chongqing, Yingshan, Guang'an, Dazhou, Qingchengshan, Lidui Park, Wuhan, Zhengzhou, Nanjing, Nanchang, Hangzhou, Fuzhou and Shanghai.

G-trains: Beijing

K-trains: Dazhou, Yibin, Panzihua, Xi'an, Bazhong, Kunming, Guiyang, Changsha, Lanzhou, Hankou, Zhengzhou, Chongqing, Xining, Guilin, Beijing, Urumqi, Shanghai, Nanchang, Nanning and etc.

T-trains: Xichang, Guiyang, Panzihua, Wuchang and Beijing

Z-trains: Beijing and Guangzhou

Note: Tickets to Lhasa (with origin from Chengdu Railway Station) can be purchased at this station, but you shall make

sure you have a Tibet Travel Permit beforehand and booking in advance for 20 days is smarter.

## Security Check

Passengers are required to have themselves and luggage go through X-ray scan before getting onto the 1F Departure Level. If you are talking metro, there will also be security check before getting on the metro train.

Things that are not allowed to take in: firearms (guns, knives, ammunition of any caliber in any quantity etc), explosives (including fireworks and pyrotechnics) and imitation explosives or devices, items containing incapacitating gases, liquids or other substances (including CS gas sprays), inflammable substances except in minimal quantities (eg. lighters), butane gas, any items that are prohibited or limited by the government, live animals and insects and anything that can do harm to other passengers and public hygiene. Luggage that exceeds the limitation of the regulation shall not be brought onto train either.

## Baggage Allowance

The maximum carry-on baggage allowance for each adult passenger is 20 kg and 10 kg for each child. The total length of each item can not exceed 160 cm. The above limitation is not applicable to wheelchair, which can be brought onto the train for free. Baggage space is limited and must be stored in your car so it is advised to travel lightly.

## Ticket Offices

7 ticket offices can be found on 1F, by both sides of the hall. Business hour is 24/7. There are about 70 ticket counters and 10 automatic machines for service. You will need your passport and booking number to collect tickets. Automatic ticketing machines provide self ticketing services for Chinese ID card holders.

You can pick up, change or cancel train tickets at any counter. Tickets of trains that do not depart from Chengdu can also be cancelled or endorsed at this station with a certain amount of cost depending on the day of action.

Numbers of the counters for ticket cancellation and endorse can be changed. Use the following sentences to find the right place:

### 1. 请问去哪个窗口退票?

(Which counter can I cancel my tickets, please?)

### 2. 请问去哪个窗口改签?

(Which counter can I endorse my tickets, please?)

[TOP](#)

## Ticket Checking

At the exit to each platform of the waiting room, there will be both manual ticket check and automatic ticket check machines. You don't have to show your travel documents until you get on the train. **The checking stops 5 minutes before the departure time.** Make sure you are in the line and don't miss it.

## Waiting Hall

Both 1F and 3F are waiting section. The whole space is not divided but chairs lining up will be signed with different trains that depart the specific platform. You shall follow your paper ticket or the LED screen to find the right waiting place.

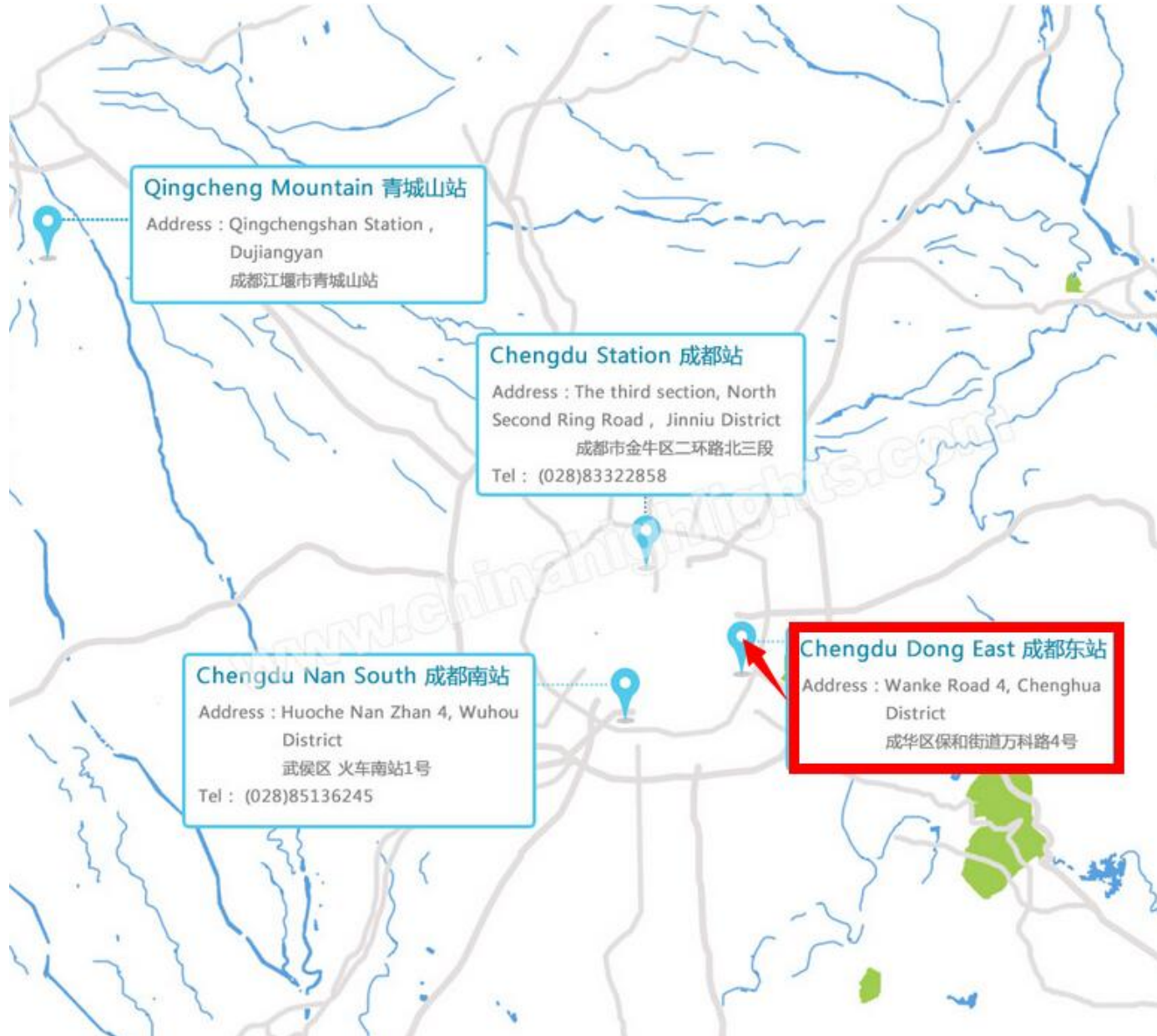
## Luggage Services

Luggage delivery service is not available at this station. They have the temporary luggage deposit desk, price starting from 5RMB/piece for one day. Overnight costs extra.

Staffers in red cap will help you carry large luggage onto the train, 10RMB/piece.

## ● Map of Chengdu East Railway Station

City map



## ● Useful Sentences

*\*Show the sentence you'd like to ask to the station crew if you need help*

1. Online booking and pick up tickets:

请问网络订票的取票窗口在哪里？

(Where is the pick-up counter for tickets booked online, please?)

2. Cancel tickets:

请问在哪个窗口办理退票？

(Where can I cancel my tickets, please?)

3. Endorse tickets:

请问在哪个窗口办理改签？

(Where can I endorse my tickets, please?)

4. Find bathroom:

请问洗手间在哪里？

(Where is the bathroom, please?)

5. Find restaurant:

请问这附近有餐厅吗？

(Where is the nearest restaurant, please?)

6. (Show your tickets at the same time) Find platform:

请问我应该在哪个站台进站？

(Would you please tell me where my platform is?)