



China Train Booking App

Station Guide

Chengdu Railway Station 成都站 / Third north section of Second Ring Road, Jinniu District, Chengdu 成都市金牛区二环路北三段 (86-28- 83372608)

路北三段 (86-28- 83372608)

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● General Information

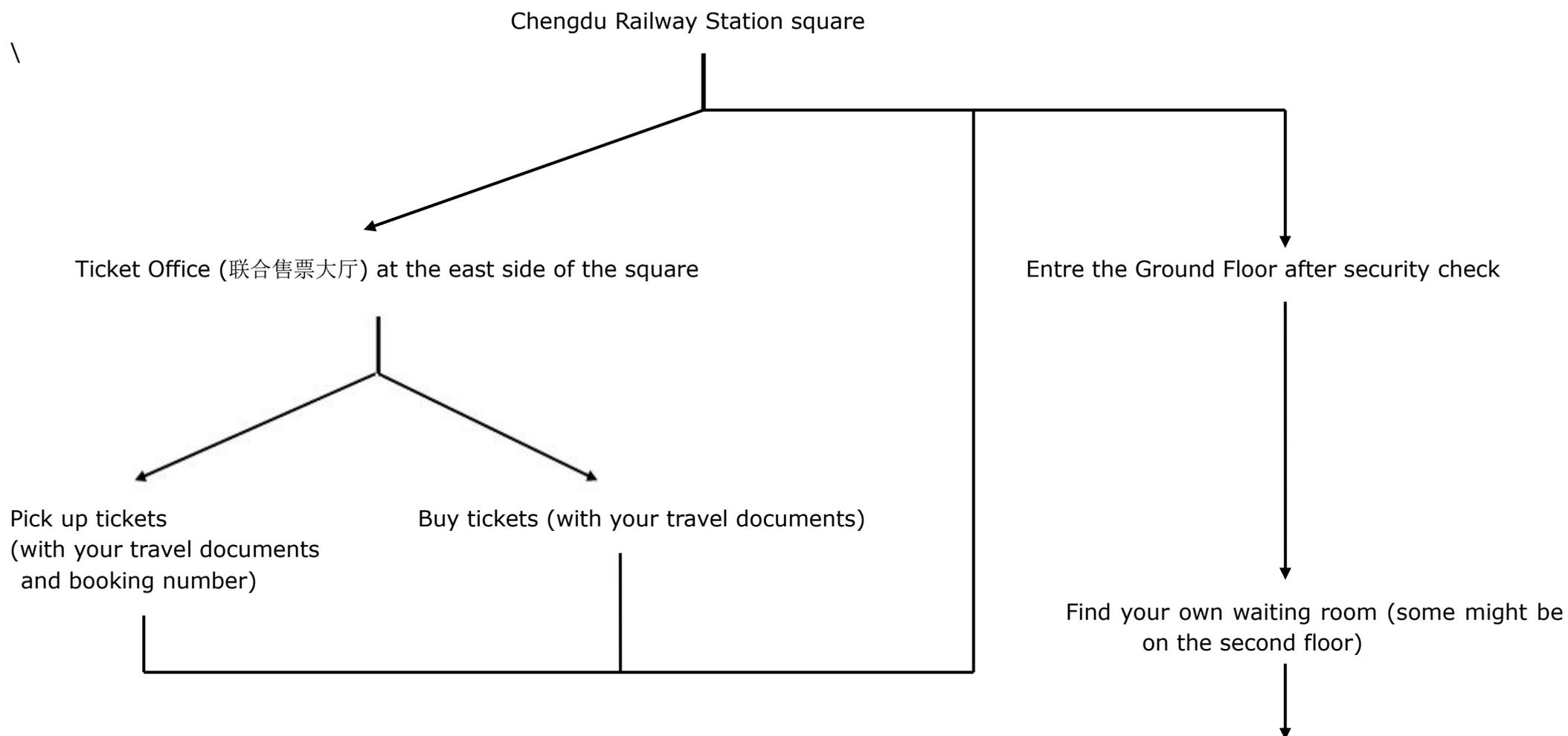
Chengdu Station, also called North Railway Station, is the largest railway passenger hub in Southwest China, 504km (313 miles) from Chongqing City, or 1100km (683 miles) from Kunming City. The ticket windows sell train tickets within 10 days ahead of departure date. Trains with origin of this station link Chengdu with many provincial capitals in China.

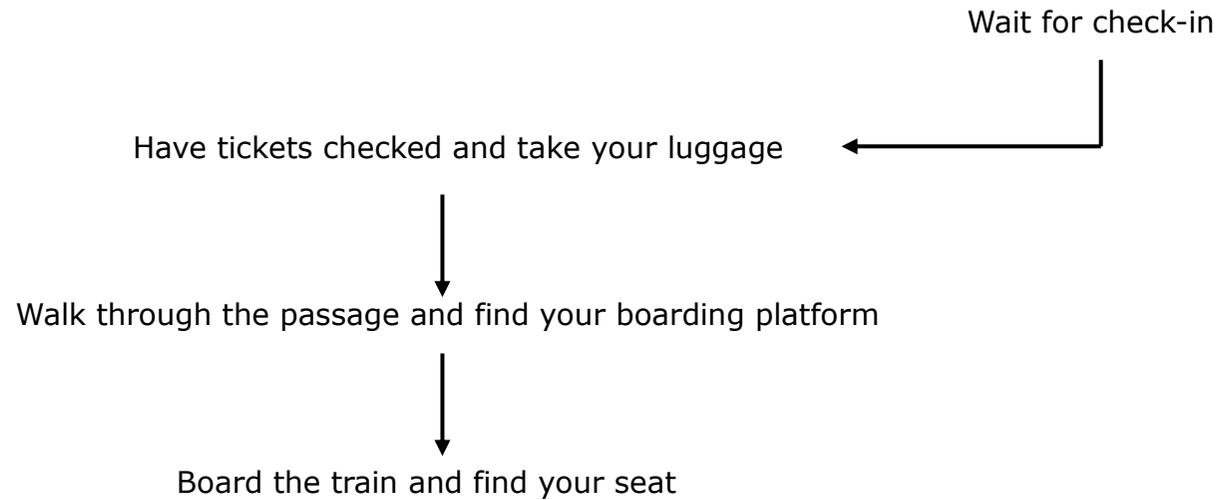
The main building of the station is on the north side of the square, namely Beizhan Square (北站广场), with the main entrance right in the middle

and exit at the west side of the building. The ground floor has No.1 Waiting Room, Soft Sleeper/Seat Waiting Room, VIP Waiting Room, Luggage Service Counter and Information Desk. There are two normal waiting rooms and one HSR waiting room on the second floor. You can find Ticket Office (联合售票大厅) outside the main building, to its southeast side. **If your train departs from this station, we suggest you be here at least 2 hours ahead of the departure time.**

● Board the Train / Leave the Station

Boarding progress at Chengdu Railway Station:





Leaving Chengdu Railway Station:

After the train pulls off, follow the crowd to the exit and walk through the tunnel. The tunnel, West Tunnel (西地道) to be exact, will get you out of the station and you can connect land transportation, e.g. bus and taxi.

● Transportation

Address Third north section of Second Ring Road, Jinniu District, Chengdu 成都市金牛区二环路北三段 (86-28- 83372608)

Bus

1. To/from Chengdu Railway Station (成都站): 2, 9, 16, 17, 27, 34, 36, 50, 54, 55, 65, 83, 86, 108, 123, 298, K1, K2
2. To/from Chengdu Shuangliu Airport (成都双流机场): Airport Shuttle Bus 2

3. To/from Chengdu Chadianzi Bus Station (成都茶店子汽车站): 17 and 86

Subway

Metro Line 1: straight to Chengdu Railway Station (成都站)

Metro Line 2: Tianfu Square Station (天府广场站) → change to Metro Line 1 → Chengdu Railway Station (成都站)

Taxi

Show this to the driver: 请带我到成都火车站，谢谢！ (Please take me to Chengdu Railway Station, thank you!)

Taxi fee: starting price 8RMB/2km, toll range 1.9MB for 1km.

To other railway stations

To Chengdu West Railway Station (成都东站)

Chengdu East Railway Station (成都东火车站) is situated in Wanke Road, Chenghua District. Take Metro Line 1 (towards Century City Station, 4 stops) to Tianfu Square station, then Metro Line 2 (towards Chengdu Institute of Public Administration Station, 8 stops) to Chengyu Flyover station, and walk northwest about 700 meters. The whole journey takes about 50 minutes. Alternatively take bus 2 to Chengdu East Station West Square. This may take 1 hour and 10 minutes.

To Chengdu South Railway Station (成都南站)

Chengdu South Railway Station is located in Wuhou District, mainly for C-trains bounding Emeishan and Jiangyou. To get there, you can take Metro Line 1, and get off at Chengdu South Railway Station (火车南站) through D1 exit. The whole journey will take about 40 minutes.

● Station Details

Train Routes

Four important railway routes join here at Chengdu Railway Station, namely Chengdu-Chongqing Railway (成渝铁路), Baoji-Chengdu Railway (宝成铁路), Chengdu-Kunming Railway (成昆铁路) and Dazhou-Chengdu Railway (达成铁路). The station had its first high speed train run in 2010 and now there are over 100 HSR trains departing or passing by. Travelers can make an easy trip to Emeishan, Qingchengshan Mountain and Leshan by high speed railway, taking about just half an hour.

C-trains: Lidui Park, Qingchengshan, Pengzhou, Mianyang, Jiangyou, Emeishan and Leshan

D-trains: Nanchong, Chongqing, Yingshan, Guang'an, Dazhou, Qingchengshan, Lidui Park, Wuhan, Zhengzhou, Nanjing, Nanchang, Hangzhou, Fuzhou and Shanghai.

G-trains: Beijing

K-trains: Dazhou, Yibin, Panzhihua, Xi'an, Bazhong, Kunming, Guiyang, Changsha, Lanzhou, Hankou, Zhengzhou, Chongqing, Xining, Guilin, Beijing, Urumqi, Shanghai, Nanchang, Nanning and etc.

T-trains: Xichang, Guiyang, Panzhihua, Wuchang, Beijing, Dongguan and Lhasa

Z-trains: Beijing and Guangzhou

Note: If you want to buy train tickets to Lhasa, make sure you have a Tibet Travel Permit issued through a legit travel agency and pre-book the tickets at least 20 days ahead.

Security Check

There will be two security checks before you board the train. The first one is at the entrance, you and your luggage will be scanned, no need to show your travel documents at this one. Before you get into the waiting hall, there will be the second one and you will need to show your identities.

Things that are not allowed to take in: firearms (guns, knives, ammunition of any caliber in any quantity etc), explosives (including fireworks and pyrotechnics) and imitation explosives or devices, items containing incapacitating gases, liquids or other substances (including CS gas sprays), inflammable substances except in minimal quantities (eg. lighters), butane gas, any items that are prohibited or limited by the government, live animals and insects and anything that can do harm to other passengers and public hygiene. Luggage

that exceeds the limitation of the regulation shall not be brought onto train either.

Baggage Allowance

The maximum carry-on baggage allowance for each adult passenger is 20 kg and 10 kg for each child. The total length of each item can not exceed 160 cm. The above limitation is not applicable to wheelchair, which can be brought onto the train for free. Baggage space is limited and must be stored in your car so it is advised to travel lightly.

Ticket Offices

You can find the ticket office, signed as 联合售票大厅 in Chinese, outside the entrance of the station building, a separated hall from it. There are 36 ticket counters, and 31 more will be in service during peak seasons like the Chinese Spring Festival. The working hours is from 7:00AM to 11:00PM daily, with some counters at break during noon time. Automatic ticketing machines are at the southwest corner and at the entrance of CRH, but only available for Chinese-ID-card holders.

You can pick up, change or cancel train tickets at any counter. Tickets of trains that do not depart from Chengdu can also be cancelled or endorsed at this station with a certain amount of cost depending on the day of action.

Numbers of the counters for ticket cancellation and endorse can be changed. Use the following sentences to find the right place:

1. 请问去哪个窗口退票?

(Which counter can I cancel my tickets, please?)

2. 请问去哪个窗口改签?

(Which counter can I endorse my tickets, please?)

Ticket Checking

At the exit to each platform of the waiting room, there will be both manual ticket check and automatic ticket check machines. You don't have to show your travel documents until you get on the train. The checking stops 5 minutes before the departure time. Make sure you are in the line and don't miss it.

Waiting Hall

The ground floor has No.1 Waiting Room, Soft Sleeper/Seat Waiting Room and VIP Waiting Room. There are two normal waiting rooms and one HSR waiting room on the second floor. You should follow your tickets or the big LED screen to find your own waiting section.

Luggage Services

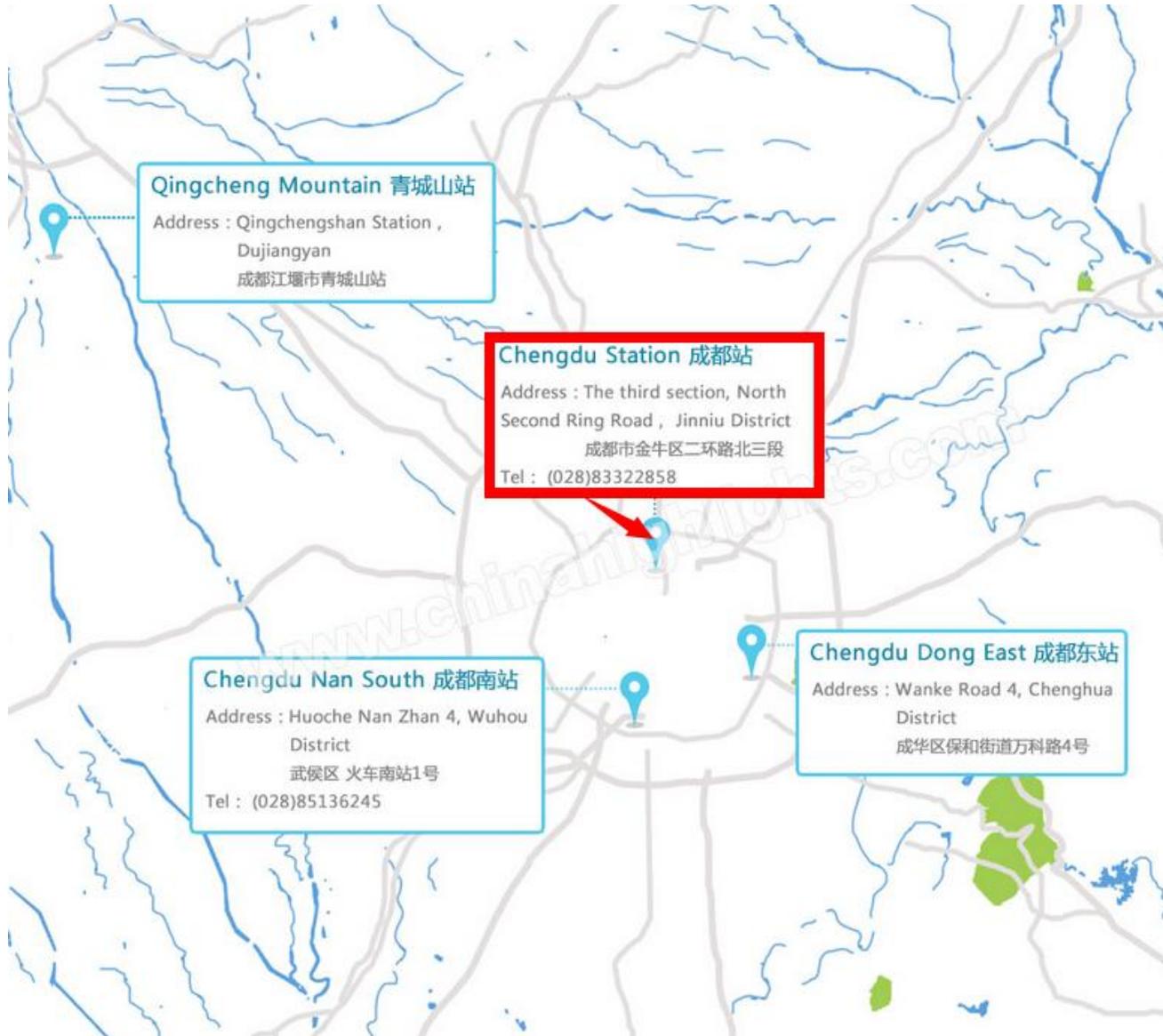
At the right side of the entrance on the ground floor, there is a Luggage Carrier Service (行李包裹承运处). If you carry luggage that is beyond 20kg, you should have your luggage carried to your destination at this counter.

For luggage deposit, you can either use the auto locker in the waiting hall or luggage deposit shops at the entrance.

The station crew in red caps can carry your luggage onto the train at a starting price of 10RMB/piece.

● Map of Chengdu Railway Station

City Map



● Useful Sentences

**Show the sentence you'd like to ask to the station crew if you need help*

1. Online booking and pick up tickets:

请问网络订票的取票窗口在哪里？

(Where is the pick-up counter for tickets booked online, please?)

2. Cancel tickets:

请问在哪个窗口办理退票？

(Where can I cancel my tickets, please?)

3. Endorse tickets:

请问在哪个窗口办理改签？

(Where can I endorse my tickets, please?)

4. Find bathroom:

请问洗手间在哪里？

(Where is the bathroom, please?)

5. Find restaurant:

请问这附近有餐厅吗？

(Where is the nearest restaurant, please?)

6. (Show your tickets at the same time) Find platform:

请问我应该在哪个站台进站？

(Would you please tell me where my platform is?)