



# China Train Booking App

# Station Guide

**Guangzhou Railway Station 广州站 / Huanshi Xi Road Yuexiu District Guangzhou 广州市越秀区  
环市西路 (86-020-61357222)**

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## ● General Information

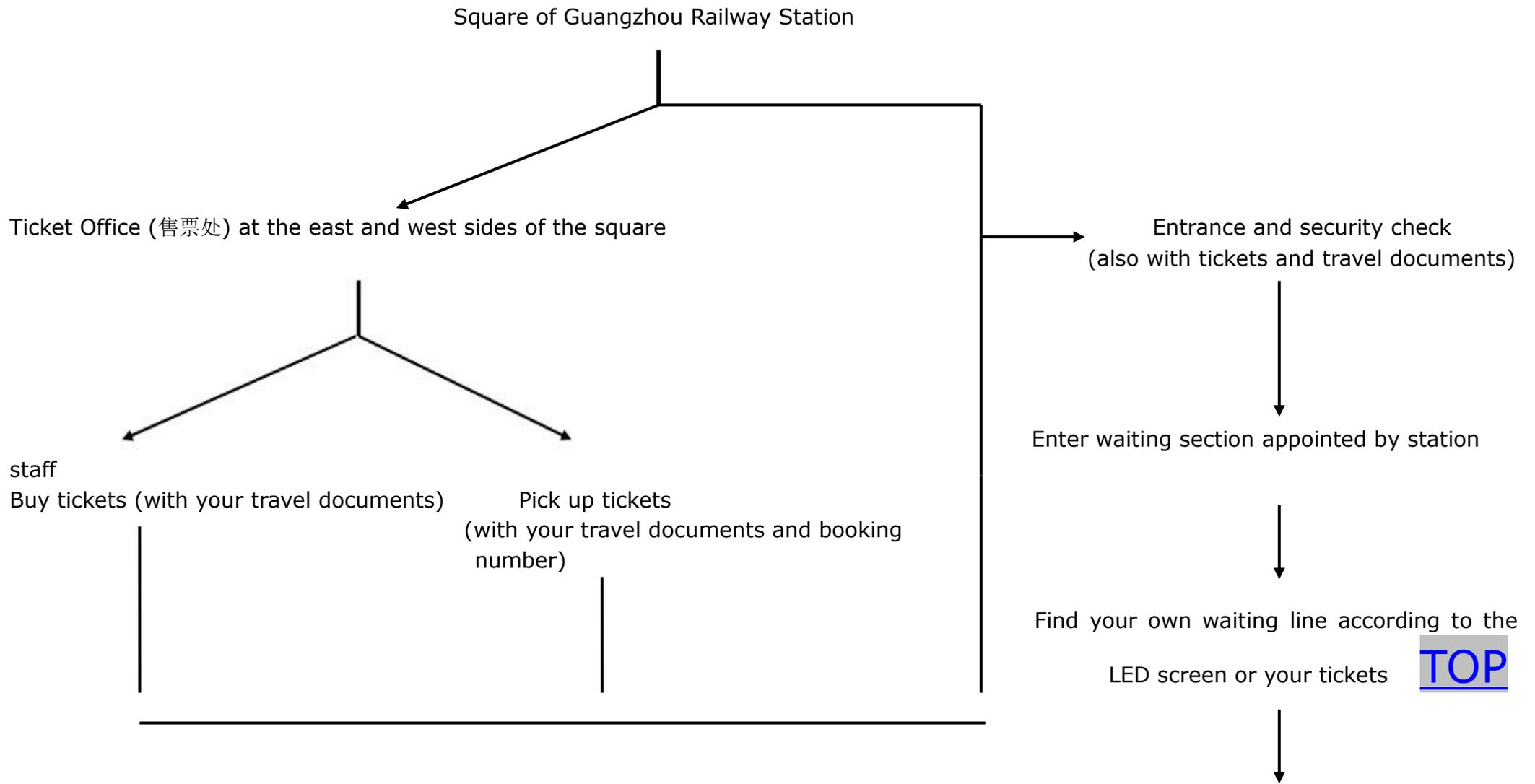
Boasting the largest railway station in South China, Guangzhou faces Hong Kong and Macau across the sea. There are five railway stations available in Guangzhou: Guangzhou Railway Station, Guangzhou East Railway Station, Guangzhou South Railway Station, Guangzhou West Railway Station, and Guangzhou North Railway Station, among which Guangzhou Railway Station is the oldest.

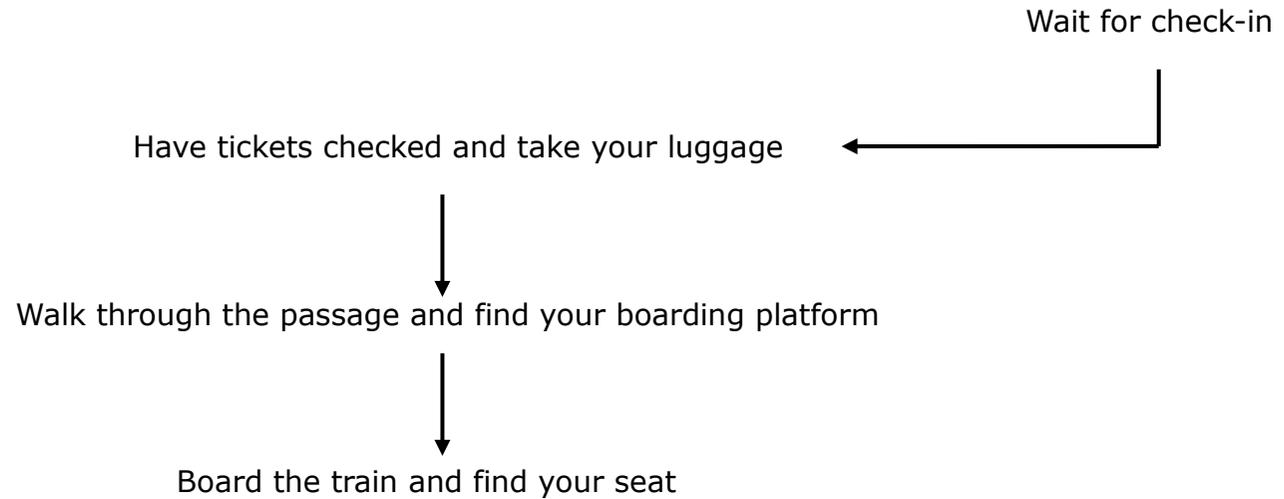
Also known as Dashatou Railway Station locally, Guangzhou Railway Station is 2,300 kilometers (1,429 miles) from Beijing Railway Station, 2,294 kilometers (1,425 miles) from Beijing West Railway Station, 182 kilometers (113 miles) from Kowloon Railway Station, 361 kilometers

(224 miles) from Maoming East Railway Station, and 176 kilometers (109 miles) from Shenzhen Railway Station. It has an area of 377,600 square meters (4,064,000 square feet). Despite of its easy accessibility from every corner of the city, ticket-checking and waiting would take a long time so **we strongly suggest you be at the station as least 2 hours prior to your departure time**. And note: the ticket office is in a separate building from the train station.

## ● Board the Train / Leave the Station

### Boarding progress at Guangzhou Railway Station:





### Leaving Guangzhou Railway Station:

Passengers can walk through the tunnel to the exit after the trains pull off. There might also be ticket checking at the exit. The exit of the railway station is connected with Guangzhou Metro. Get up on the square ground, you can catch a bus or take a taxi.

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## ● Transportation

**Address:** Huanshi Xi Road, Yuexiu District, Guangzhou 广州市越秀区环市西路 (86-020-61357222)

### Bus

1. To/from Guangzhou Railway Station (广州站): B-2, B-2A, B-10, 7 night bus, 8 night bus, 11 night bus, 14 night bus, 18 night bus, 25 night bus, 30, 31, 41 night bus, 52, 52 fast line, 55 night bus, 180, 201, 211, 228, 254, 257, 275, 529, 550, 552, 803, 803-A, 805, 807, 807-A, 840, 862 and 862-B.
2. To/from Guangzhou Baiyun International Airport (广州白云国际机场): Airport Express Line 1

## Subway

Metro Line 1: Gongyuanqian Station (公园前站) → change to Line 2 → Guangzhou Railway Station (广州站)

Metro Line 2: straight to Guangzhou Railway Station (广州站)

Metro Line 3: Tiyu Xi Road Station (体育西路站) → change to Line 1 → Gongyuanqian Station (公园前站) → change to Line 2 → Guangzhou Railway Station (广州站)

Metro Line 4: Chepinan Station (车陂南站) → change to Line 5 → Guangzhou Railway Station (广州站)

Metro Line 5: straight to Guangzhou Railway Station (广州站)

Metro Line 6: Quzhuang Station (区庄站) / Tanwei Station (坦尾站) → change to Line 5 → Guangzhou Railway Station (广州站)

Metro Line 8: Changgang Station (昌岗站) → change to Line 2 → Guangzhou Railway Station (广州站)

Guangfo Metro Line: Xilang Station (西朗站) → change to Line 1 → Gongyuanqian Station (公园前站) → change to Line 2 → Guangzhou Railway Station (广州站)

## Taxi

Show this to the driver: 请带我到广州站，谢谢！ (Please take me to Guangzhou Railway Station, thank you!)

*Taxi fee: starting price 10RMB/2.5km, toll range 2.6RMB for 1km.*

## To other railway stations

### To Guangzhou South Railway Station (广州南站)

Guangzhou South Railway Station is located at Shibi Village, Zhongcun Town, Panyu District, Guangzhou, and can be reached directly by taking subway line 2 from Guangzhou Railway Station within 45 minutes.

### To Guangzhou East Railway Station (广州东站)

Located at 1, Dongzhan Road, Tianhe District, Guangzhou, Guangzhou East Railway Station can be reached directly by taking bus 271 from Guangzhou Railway Station within one hour.

## ● Station Details

### Domestic Train Routes

The major railway lines running through Guangzhou Railway Station are the Beijing – Guangzhou Railway, the Guangzhou – Maoming Railway, the Guangzhou – Zhuhai Railway, and Wuhan – Guangzhou Railway. Over 100 pairs of trains run in and out of Guangzhou Railway Station, including over 20 high-speed D-trains to Shenzhen, and it takes only one and a half hours from Guangzhou Railway Station to Shenzhen Railway Station. There're no international trains departing from Guangzhou Railway Station.

Common train 2571/2574 to Nanning

D-trains: to Shenzhen and Zhaoqing

G-trains: to Zhaoqing

K-trains: to Baotou, Changsha, Chengdu, Chongqing, Dazhou, Jiujiang, Guiyang, Lanzhou, Liuzhou, Ningbo, Xinyang, Yinchuan, Taizhou, Xiangyang and Yueyang etc.

T-trains: to Beijing, Changchun, Lhasa, Tianjin, Jinan, Shanghai, Urumqi, Pingshi, Zhangjiajie and Zhengzhou

### Security Check

There will be security checks for both on-arrival and departure passengers at Guangzhou Railway Station. To enter the station building, you will be requested to show your identification or travel documents, and your baggage will go through a scanning machine.

### Baggage Allowance

The maximum carry-on baggage allowance for each adult passenger is 20 kg and 10 kg for each child. The total length of each item can not exceed 160 cm. The above limitation is not applicable to wheelchair, which can be brought onto the train for free. Baggage space is limited and must be stored in your car so it is advised to travel lightly.

### Ticket Offices

Find the ticket hall at the west side on the station square. Trains that depart from all stations of Guangzhou can be purchased at any counter. Opening selling window is up to 60 days in advance. You will need your passport and booking number to collect tickets.

Automatic ticketing machines provide self ticketing services for Chinese ID card holders.

You can pick up, change or cancel train tickets at any counter. Tickets of trains that do not depart from Guangzhou can also be cancelled or endorsed at this station with a certain amount of cost depending on the day of action.

Numbers of the counters for ticket cancellation and endorse can be changed. Use the following sentences to find the right place:

**1. 请问去哪个窗口退票?**

(Which counter can I cancel my tickets, please?)

**2. 请问去哪个窗口改签?**

(Which counter can I endorse my tickets, please?)

## **Ticket Checking**

At the exit to each platform of the waiting room, there will be both manual ticket check and automatic ticket check machines. You don't have to show your travel documents until you get on the train. **The checking stops 5 minutes before the departure time.** Make sure you are in the line and don't miss it.

## **Waiting Hall**

The waiting hall is not divided so you should follow the LED screen or read your tickets to find your own waiting room.

## **Luggage Services**

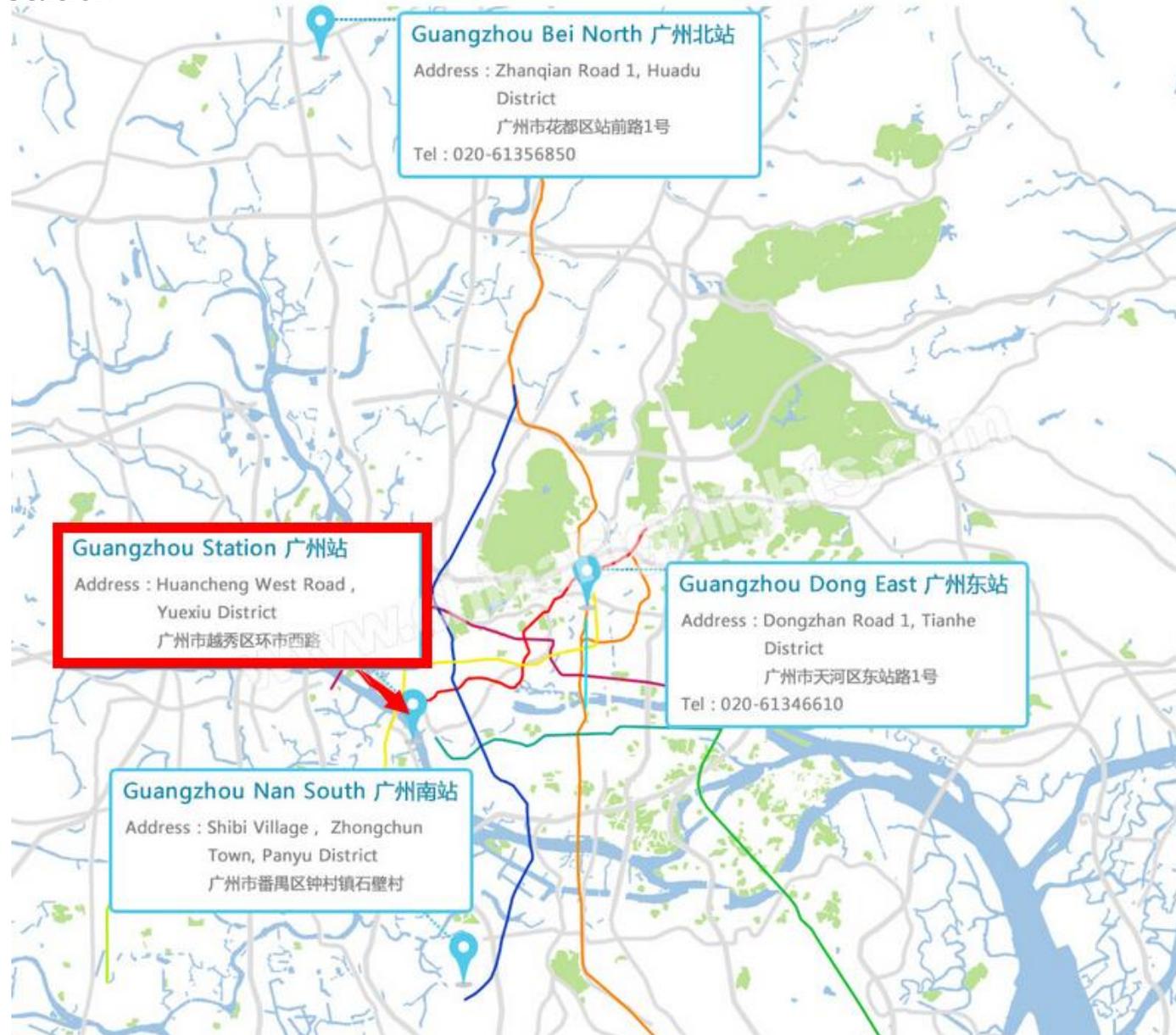
Outside the station building at the east corner, you will find a China Railway Express office (中铁快运), where you can have your large luggage delivered to pre-designated destinations at a reasonable price.

By the side of the ticketing hall, they have the temporary luggage deposit desk, price starting from 5RMB/piece for one day. Overnight costs extra.

Staffers in red cap will help you carry large luggage onto the train, 10RMB/piece.

## ● Map of Guangzhou Railway Station

City map



## ● Useful Sentences

*\*Show the sentence you'd like to ask to the station crew if you need help*

1. Online booking and pick up tickets:

请问网络订票的取票窗口在哪里？

(Where is the pick-up counter for tickets booked online, please?)

2. Cancel tickets:

请问在哪个窗口办理退票？

(Where can I cancel my tickets, please?)

3. Endorse tickets:

请问在哪个窗口办理改签？

(Where can I endorse my tickets, please?)

4. Find bathroom:

请问洗手间在哪里？

(Where is the bathroom, please?)

5. Find restaurant:

请问这附近有餐厅吗？

(Where is the nearest restaurant, please?)

6. (Show your tickets at the same time) Find platform:

请问我应该在哪个站台进站？

(Would you please tell me where my platform is?)