Shanghai South Railway Station 上海南站 / 9001, Humin Road, Xuhui District, Shanghai 上海市徐汇区沪闵路9001号 (86-021-95105123)

Quick Guide

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General Information

Being the most important hub that links Shanghai with the Yangtze River Delta and Zhujiang River Delta, Shanghai South Railway Station (上海南站) operates trains to some large cities such as Baotou, Chongqing, Hangzhou, Guangzhou and Nanjing as well as many second-tier cities, namely Huaihua, Jiujiang, Jinhua, Shiyan and Zhanjiang etc. The station has three levels, including two squares. Underground it is the arrival section for trains pulling it at the station and tunnels get the passengers out of the station and access to metro lines. The ground floor is where the security check and VIP waiting section are. And then there is the floor for departures, the departure level, and there are accesses to the platforms and several waiting sections. Ticket office is on the
eastern side of the North Square. Given that the station is quite large and it might take a long journey there. **It is wise to be at the station at least 2 hours ahead of your departure time, especially for those who haven’t bought tickets in advance.**

**Board the Train / Leave the Station**

**Boarding progress at Shanghai South Railway Station:**

- **Square of Shanghai South Railway Station**
- **Ticket Office (售票处) on the North Square**
- **Buy tickets (with your travel documents)**
- **Pick up tickets (with your travel documents and booking number)**
- **Enter waiting hall through the pre-check point**
- **Find your own waiting room according to the LED screen or your tickets**
- **Entrance and security check (also with tickets and travel documents)**

**TOP**
Wait for check-in

Have tickets checked and take your luggage

Walk through the passage and find your boarding platform

Board the train and find your seat

Leaving Shanghai South Railway Station:
On the arrival level underground, passengers of any arriving trains can get out through the exit tunnels, or connect to land transportation e.g. metro, bus and taxi. There will be a ticket check at the exit.

Transportation

Address: 9001, Humin Road, Xuhui District, Shanghai  上海市徐汇区沪闵路9001号 (86-021-95105123)

Bus

1. To/from the South Square: 144, 315 night bus, 867, 973, Shanghai-Jiaxing Line (上嘉线), Shanghai-Zhujiajiao Line (上朱线), Shanghai-Nanhui Line (南奉线), Shanghai – Nanqiao Bus Station Line (上奉专线)
2. To/from the North Square: 164, 180, 303 night bus, 341 night bus, 729, 747, 803
3. To/from Shanghai Pudong International Airport: Airport Line 7 (机场7线)
4. To/from Shanghai Hongqiao Airport: 806 and change to Shanghai-Zhujiajiao Line
**Subway**

Metro Line 1: straight to Shanghai South Railway Station (上海南站)
Metro Line 2: Renmin Square (人民广场) → change to Line 1 → Shanghai South Railway Station (上海南站)
Metro Line 3: straight to Shanghai South Railway Station (上海南站)
Metro Line 4: Shanghai Stadium (上海体育馆) → change to Line 1 → Shanghai South Railway Station (上海南站)
Metro Line 5: Xinhuang Station (莘庄站) → change to Line 1 → Shanghai South Railway Station (上海南站)
Metro Line 6: Shiji Avenue Station (世纪大道站) → change to Line 4 → Shanghai Stadium (上海体育馆) → change to Line 1 → Shanghai South Railway Station (上海南站)
Metro Line 7: Changshou Road Station (常熟路) → change to Line 1 → Shanghai South Railway Station (上海南站)
Metro Line 8: Renmin Square (人民广场) → change to Line 1 → Shanghai South Railway Station (上海南站)
Metro Line 9: Xujiahui Station (徐家汇站) → change to Line 1 → Shanghai South Railway Station (上海南站)
Metro Line 10: Shaaixi Nan Road Station (陕西南路) → change to Line 1 → Shanghai South Railway Station (上海南站)
Metro Line 11: Xujiahui Station (徐家汇站) → change to Line 1 → Shanghai South Railway Station (上海南站)
Metro Line 12: Dalian Road Station (大连路站) → change to Line 4 → Shanghai Stadium (上海体育馆) → change to Line 1 → Shanghai South Railway Station (上海南站)
Metro Line 13: Changshou Road Station (长寿路站) → change to Line 7 → Changshou Road Station (常熟路) → change to Line 1 → Shanghai South Railway Station (上海南站)
Maglev Line: Longyang Road Station (龙阳路站) → change to Line 7 → Changshou Road Station (常熟路) → change to Line 1 → Shanghai South Railway Station (上海南站)

**Taxi**

Show this to the driver: 请带我到上海南站，谢谢！ (Please take me to Shanghai South Railway Station, thank you!)

*Taxi fee: starting price 12RMB/3km, toll range 2RMB for 1km.*

**To other railway stations**

**To Shanghai Railway Station (上海火车站)**
Shanghai Railway Station (上海火车站) is located in Zhabei District. The two railway stations are linked by Metro Line 1. It takes about 40 minutes.

To Shanghai Hongqiao Railway Station (上海虹桥火车站)
Shanghai Hongqiao Railway Station is located in Minhang District. To get there, you can take Metro Line 3 to Hongqiao Road Station () and change to Line 10, bounding to Shanghai Hongqiao Railway Station. The journey takes about 40 minutes.
You can also take Metro Line 3 to Zhongshan Park Station (中山公园站), change to Metro Line 2, bounding to Shanghai Hongqiao Railway Station. The journey takes about 50 minutes.

Station Details

Domestic Train Routes

Shanghai South Railway Station used to be the terminus of the Shanghai-Hangzhou railway back in the 20th century and now it offers journeys to some provincial capitals in China and some second-tier cities. Most trains from Shanghai South Railway Station are normal, overnight and long-haul trains. No high speed trains depart from this station, except the Shanghai-Jinshanwei railway passing it by.
C-trains: Shanghai – Shanghai South – Jinshanwei
T-trains: to Baotou, Guangzhou, Guilin, Hangzhou, Lanzhou, Lanxi, Nanning, Nantong and Shenzhen
K-trains: to Changsha, Chongqing, Fuzhou, Guiyang, Guangzhou, Harbin, Jilin, Kunming, Nanchang, Shenyang, Shiyang, Haikou and Tianjin etc.
Z-trains: to Baotou and Wuchang

There is no international railway routes that pass by or depart from Shanghai South Railway Station.

Security Check

There will be security checks for both on-arrival and departure passengers at Shanghai South Railway Station. To enter the station building, you will be requested to show your identification or travel documents, and your baggage will go through a scanning machine.

Baggage Allowance

The maximum carry-on baggage allowance for each adult passenger is 20 kg and 10 kg for each child. The total
length of each item can not exceed 160 cm. The above limitation is not applicable to wheelchair, which can be brought onto the train for free. Baggage space is limited and must be stored in your car so it is advised to travel lightly.

**Ticket Offices**

You can find the ticket office at the east corner of the North Square. Tickets of trains that depart from all stations in Shanghai can be purchased here, up to 60 days in advance. Business hours from 7:00AM to 0:00AM next day, with a noon break of 1 hour at 12:00PM. Quick purchase of trains that depart within the next 2 hours, you can try the counters at the northeast entrance and southwest entrance of the second floor. Automatic ticketing machines provide self ticketing services for Chinese ID card holders. You can pick up, change or cancel train tickets at any counter. Tickets of trains that do not depart from Shanghai can also be cancelled or endorsed at this station with a certain amount of cost depending on the day of action. Numbers of the counters for ticket cancellation and endorse can be changed. Use the following sentences to find the right place:

1. 请问去哪个窗口退票？
   (Which counter can I cancel my tickets, please?)

2. 请问去哪个窗口改签？
   (Which counter can I endorse my tickets, please?)

**Ticket Checking**

At the exit to each platform of the waiting room, there will be both manual ticket check and automatic ticket check machines. You don’t have to show your travel documents until you get on the train. **The checking stops 5 minutes before the departure time**. Make sure you are in the line and don’t miss it.

**Waiting Hall**

The waiting hall is on the second floor, lined with over 10 ticket checking lines which lead to the platforms on the third floor.
Luggage Services

You will find a China Railway Express office (中铁快运) by the entrance, where you can have your large luggage delivered to pre-designated destinations at a reasonable price.

Both squares have temporary luggage deposit, price starting from 5RMB/piece for one day. Overnight costs extra.

Staffers in red cap will help you carry large luggage onto the train, 10RMB/piece.
Map of Shanghai South Railway Station

City map
Useful Sentences

*Show the sentence you’d like to ask to the station crew if you need help*

1. Online booking and pick up tickets:
   请问网络订票的取票窗口在哪里？
   (Where is the pick-up counter for tickets booked online, please?)

2. Cancel tickets:
   请问在哪个窗口办理退票？
   (Where can I cancel my tickets, please?)

3. Endorse tickets:
   请问在哪个窗口办理改签？
   (Where can I endorse my tickets, please?)

4. Find bathroom:
   请问洗手间在哪里?
   (Where is the bathroom, please?)

5. Find restaurant:
   请问这附近有餐厅吗?
   (Where is the nearest restaurant, please?)

6. (Show your tickets at the same time) Find platform:
   请问我应该在哪个站台进站？
   (Would you please tell me where my platform is?)