



# China Train Booking App

# Station Guide

**Xi'an North Railway Station 西安北站 / Lijiangjie Village Weiyang District Xi'an 西安市未央区李家街村 (86-029-95105105)**

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## ● General Information

Xi'an North Railway Station (西安北站, or Xi'an Bei Railway Station) is only for high-speed trains. It is located on Shangxin Road, Weiyang District. Construction began on Xi'an North Railway Station on September 19, 2008, and it opened on January 11, 2011. The station has 18 platforms with 34 lines.

Xi'an North Railway Station is a 331,000-square-meter integrated transport hub, including provincial passenger transport, long-haul passenger transport, urban rail transit, buses, taxis, and private parking. Underground is the Xi'an Subway (Line 2). The first floor is for passenger arrivals and departures, and goods handling. On the second floor are the waiting halls. A variety of food and beverage services are available on the third

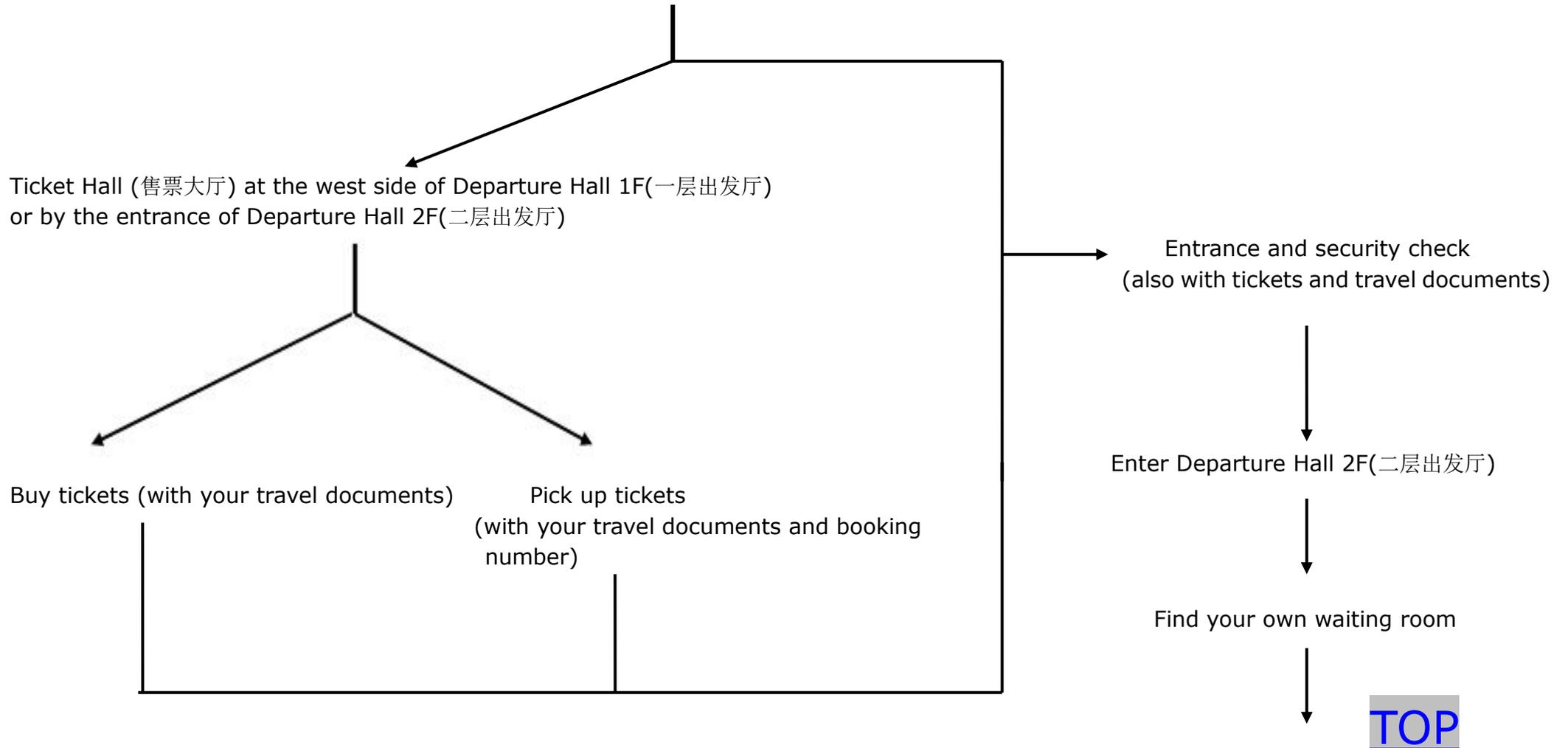
floor. **It takes a long time to get to the station from downtown Xi'an, we suggest you get there as early as possible.**

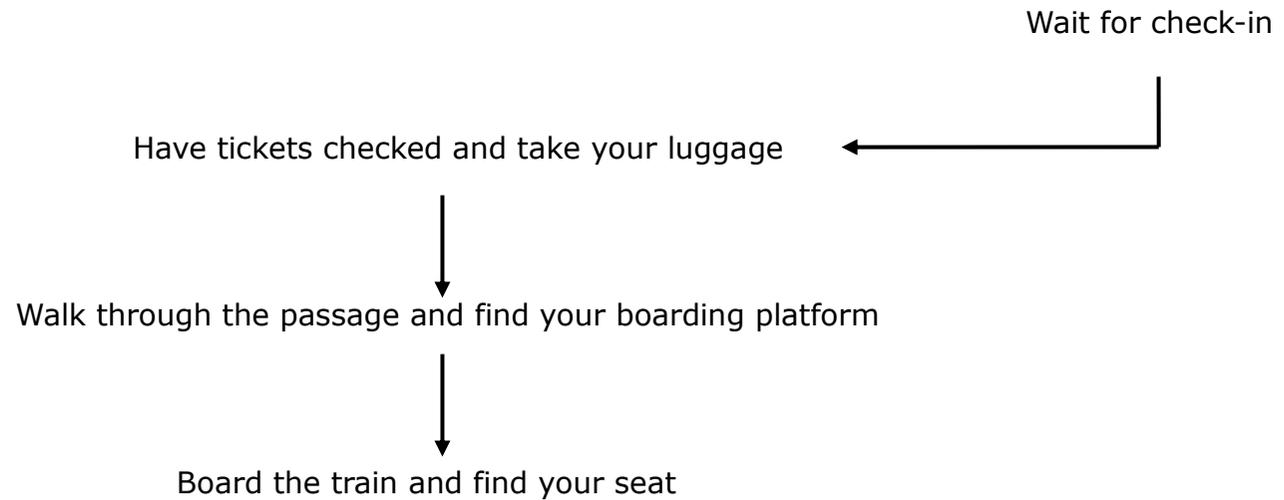
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## ● Board the Train / Leave the Station

### Boarding progress at Xi'an North Railway Station:

Station square (South Square being the main entrance)





### Leaving Xi'an North Railway Station:

1F underground is the arrival for all trains. When your train pulls off here, you will need to walk through the tunnel to get to the subway platform, or ascended up to the ground by escalator or walkway. You can get to the city center by taking the subway or bus. If you are connecting your trains to next destination, you will need to get up to the Departure Hall 1F or 2F, as which is stated on your tickets.

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## ● Transportation

**Address** Lijiangjie Village, Weiyang District, Xi'an 西安市未央区李家街村 (86-029- 95105105)

### Bus

1. To Xi'an North Railway Station: 108, 263, 264, 265, 266

2. To Xianyang International Airport: there are high speed trains D and G-trains running between Xi'an North Railway
3. Station and the airport, 12 trains running every one hour with the earliest one at 07:48 latest one at 20:48
4. From Terracotta Warriors and Horses: bus No.307 → Xinsi Station (新寺站) → walk 130m to Fangzhicheng Station (纺织城站) → take Subway Line 1 to Beidajie Station (北大街站) and change to Line 2 → Xi'an North Railway Station (西安北站)

## Subway

Subway Line 1: Beidajie Station (北大街站) → change to Line 2 → Xi'an North Railway Station (西安北站)

Subway Line 2: straight to Xi'an North Railway Station (西安北站)

## Taxi

Show this to the driver: 请带我到西安北站，谢谢！ (Please take me to Xi'an North Railway Station, thank you!)

*Taxi fee: starting price 9RMB/3km, toll range 2RMB for 1km.*

## To other railway stations

### To Xi'an Railway Station (西安北站)

Xi'an Railway Station located in Xincheng District, at the city center. To get there, you need to get to the subway station and take Line 2, stop at Anyuanmen Station (安远门站) and exit from Exit A, walk 120m to Beiguan Station, take bus No.39 / 266 to Xi'an Railway Station West (火车站西站, 3 stops) and walk 420m to the station. The journey takes about 1 hour.

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## ● Station Details

### High speed trains

Xi'an North Railway Station is served by High-Speed Railway (HSR) passenger designated lines (PDLs) running to

Zhengzhou, Zhengzhou East, Beijing West, Wuhan, Changsha South, Guangzhou South, Shenzhen North, and Yan'an. Only 1.5 hours is needed to get to Zhengzhou; 2 hours for Lanzhou, Taiyuan, and Chengdu; 4.5 hours to Shanghai; and 5.5 hours to Beijing.

There are five major train lines serving Xi'an North Railway Station: Zhengzhou-Xi'an High-Speed Railway, Xi'an-Baoji High-Speed Railway, Xi'an-Chengdu High-Speed Railway, Datong-Xi'an High-Speed Railway, and Xuzhou-Lanzhou High-Speed Railway.

## **Security Check**

Before you get to the departure hall, you will need to pass the security check, presenting your ticket and identities and your baggage will be scanned.

## **Baggage Allowance**

The maximum carry-on baggage allowance for each adult passenger is 20 kg and 10 kg for each child. The total length of each item can not exceed 160 cm. The above limitation is not applicable to wheelchair, which can be brought onto the train for free. Baggage space is limited and must be stored in your car so it is advised to travel lightly.

## **Ticket Offices**

On the departure hall, you will find four ticket halls at the four points but only two of them, the two ones at the south end, are in service. 6 counters are open for ticket cancellation and endorse. Online-booked tickets can be collected at any counter. Automatic ticketing machines are available only for Chinese ID card holders.

## **Ticket Checking**

There are totally 36 ticket checks and 152 automatic ticket checks. Passengers who hold the red tickets shall pass through the manual checking, while blue tickets will be machine checked. Tickets should be kept with you always till you get out of the station of your destination.

## Waiting Hall

The departure halls are the waiting hall, with walkways lining to the platform as the waiting zone for certain trains. Your paper tickets will tell you where to be. Please find your waiting zone as early as possible because the ticket checking only takes 10 minutes and it will be closed 5 minutes before the departure time.

## Luggage Services

Luggage deposit service is only available for small-size baggage, at a price of 5-10RMB/piece. Go ask at the Passenger Service Desk (旅客服务台). Valuable items shall be with you always.

Luggage carrier service is not available at this station. But if you are catching a flight that departs at Xianyang International Airport, you can ask the desk to help you have luggage checked.

### Special Services

1. The commercial zone is between 1F and 2F departure halls, featuring with restaurants, gift shops, cafés, lounges, ATM cabins and book stores.
2. Highway ramps straight run to Departure Hall 1F. If you take a taxi to the station, you can get up to 2F by escalator.
3. Connecting trains with ongoing flights departing from Xianyang International Airport, passengers can use the self check-in machines to check in flights. Ask the service desk for more information.
4. Obstacle-free facilities, such as elevators, wheelchair ramps, escalators and emergency call buttons can be found almost every corner of the station. There is also special access to the platform by every ticket check.

## ● Map of Xi'an North Railway Station

City map



## ● Useful Sentences

*\*Show the sentence you'd like to ask to the station crew if you need help*

1. Online booking and pick up tickets:

请问网络订票的取票窗口在哪里？

(Where is the pick-up counter for tickets booked online, please?)

2. Cancel tickets:

请问在哪个窗口办理退票？

(Where can I cancel my tickets, please?)

3. Endorse tickets:

请问在哪个窗口办理改签？

(Where can I endorse my tickets, please?)

4. Find bathroom:

请问洗手间在哪里？

(Where is the bathroom, please?)

5. Find restaurant:

请问这附近有餐厅吗？

(Where is the nearest restaurant, please?)

6. (Show your tickets at the same time) Find platform:

请问我应该在哪个站台进站？

(Would you please tell me where my platform is?)